Recruitment Complaints 2015-16

Month Concluded	Department	Summary	Outcome
March 2016	Health and Safety Laboratories	Complaint about use of GIS scheme and reasonable adjustments	No breach found - See <u>Findings and</u> <u>Recommendations</u>
February 2016	Government Legal Department HM Courts & Tribunals Service	Complaint about scoring and competencies Complaint about recruitment process for a position that was subsequently withdrawn	Breach found - see Findings and Recommendations Breach found - See Findings and Recommendations
	Cabinet Office	Complaint about criteria used to evaluate application and operation of the Guaranteed Interview Scheme	No breach found: See <u>Findings and</u> <u>Recommendations</u>
January 2016	Department for Work and Pensions	Complaint about Interview process	No breach found – See <u>Findings and</u> <u>Recommendations</u>
	Her Majesty's Revenue and Customs	Complaint about delays in the receipt of test results	Complaint not yet raised within Department – referred back to Department
	Government Digital Service	Complaint about application documentation requirements and scoring	No breach found – See <u>Findings and</u> <u>Recommendations</u>
December 2015	Foreign and Commonwealt h Office	Complaint about unclear deadline for applications	Complaint not yet raised within Department – referred back to Department
	Home Office	Complaint about scoring and competencies	Out of scope – internal recruitment exercise

	National		Out of coops
	Offender	Complaint about	Out of scope – internal
		Complaint about lack of feedback	recruitment exercise
	Management Service	lack of feedback	recruitment exercise
November 2015	Insolvency	Complaint about	Brach found – See
November 2013	Service	advice given	Findings and
	OCTVICE	regarding applying	Recommendations
		for vacancies	recommendations
November 2015	Ministry of	Concerns about	Out of scope – not
	Defence	transfer under TUPE	within remit
November 2015	National	Complaint about	Referred back to
November 2010	Offender	Time taken for	department
	Management	Department to	doparamona
	Service	decide whether	
		complainant could	
		apply for job	
October 2015	National	Complaint about	Out of scope –
	Offender	feedback	internal recruitment
	Management		exercise
2.1.	Service		
October 2015	Her Majesty's	Complaint that	Complaint not yet
	Revenue and	application was	raised within
	Customs	unsuccessful	Department –
			referred back to
October 2015	Government	Complaint about	Department Complaint not yet
October 2015	Digital Service	feedback	raised within
	Digital Service	TEEUDACK	Department –
			referred back to
			Department
October 2015	National	Complaint about	Out of scope
	Offender	terms and conditions	'
	Management	of reinstatement	
	Service		
September 2015	Department for	Complaint about	Out of scope
	Work and	inability to be	
0 1 1 221	Pensions	reinstated	
September 2015	Department for	Complaint about	Complaint not yet
	Energy and	application process	raised within
	Climate Change		Department –
			referred back to
			Department
September 2015	Department for	Complaint regarding	No breach found –
COPIONISON ZOTO	Work and	the salary awarded	salary was in
	Pensions	to a successful	advertised range
		candidate.	
September 2015	Land Registry	Complaint about not	Matter resolved –
		receiving interview	Department agreed
		under Guaranteed	to grant complainant
		Interview Scheme	interview

July 2015	Her Majosty's	Complaint about	No breach found -
July 2013	Her Majesty's Revenue and	sifting criteria	Findings and
	Customs		Recommendations
			not published at
			request of the
July 2045	Home Office	Complaint about	complainant.
July 2015	Home Office	Complaint about application process	Complaint not yet raised within
		application process	Department –
			referred back to
			Department
July 2015	Ministry Of	Complaint made	Breach found – see
	Defence	regarding the	Findings and
		recruitment process	Recommendations
		and qualifying	
		criteria	
June 2015	Cabinet Office	Complaint relating to	Complaint not yet
		short listing process	raised within
			Department –
			referred back to
June 2015	Ministry of	Complaint about	Department See Findings and
Julie 2013	Defence	volume exercise	Recommendations
June 2015			
June 2015	Fast Stream Recruitment	Complaint over removal from	See <u>Findings and</u> Recommendations
	Reclaiment	competition	Recommendations
June 2015	Department for	Complaint about	See Findings and
	Work and	short timeframe	Recommendations
	Pensions		
May 2015	Ministry of	Complaint over	See Findings and
	Justice	sifting process	Recommendations
April 2015	Her Majesty's	Complaint over test	See Findings and
	Revenue and	centre process	Recommendations
	Customs		
April 2015	Home Office	Complaint over	Complaint not yet
		interview process	raised within
April 2015	Ministry of	Complaint over sift	Department Complaint not yet
Aprii 2015	Ministry of Justice	Complaint over sift process	Complaint not yet raised within
	Justice	ρισσοδ	Department –
			referred back to
			Department
April 2015	Foreign and	Complaint over	Complaint not yet
•	Commonwealth	difficulty applying for	raised within
	Office	role	Department –
			referred back to
			Department