



RECRUITMENT PRINCIPLES 2014

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INTRODUCTION

1. Section 10 of the Constitutional Reform and Governance Act 2010¹ requires the selection of people for appointment as civil servants to be “on merit on the basis of fair and open competition”. Section 11 requires the independent Civil Service Commission to produce “Recruitment Principles”, explaining and interpreting the requirement.
2. This document contains the Commission’s Recruitment Principles, which:
 - explain the legal requirement for merit, fairness and openness;
 - set out the rules and procedures which Government Departments² must follow in selecting people for appointment; and
 - describe the circumstances in which the Commission may except appointments from the requirement for merit, fairness and openness.

THE LEGAL REQUIREMENT

3. The legal requirement is for selection for appointment to the Civil Service to be made on **merit** on the basis of **fair** and **open** competition. All three elements have to be met for the appointment to be lawful.
4. **Merit** means the appointment of the best available person judged against the essential criteria for the role. No one should be appointed to a job unless they are competent to do it and the job must be offered to the person³ who would do it best.
5. **Fair** means there must be no bias in the assessment of candidates. Selection processes must be objective, impartial and applied consistently.
6. **Open** means that job opportunities must be advertised publicly. Potential candidates must be given reasonable access to information about the job and its requirements, and about the selection process. In open competitions anyone who wishes must be allowed to apply.

¹ Referred to as the 2010 Act in this document.

² References to ‘Departments’ throughout this document should be read as including Executive Agencies and all other organisations that employ civil servants and whose appointment practices are regulated by Chapter 1 of the 2010 Act. This includes the Scottish and Welsh Governments. References to ‘Ministers’ should be construed accordingly.

³ Or, in the case of bulk recruitment or the appointment of job-sharing partners, ‘the people’ who would do it best.

MEETING THE LEGAL REQUIREMENT

7. Departments are responsible for designing and delivering selection processes which meet this requirement. There is no single “right” process for all appointments; processes can and should vary and be proportionate to the nature of the appointment. The process must enable a panel to decide the relative merit of candidates against the skills and experience required: the following are the essential steps that must be followed in all cases.

The selection panel

8. A selection panel of two or more people must be set up to oversee the appointments process.

9. The panel must be chaired either by a civil servant or, for the most senior competitions, by a Civil Service Commissioner (see paragraphs 40 to 45 below for when this is required).

10. The panel must ensure that candidates are impartially assessed against the published essential criteria (competences, skills and experience) at each stage of the process where assessment occurs and must take the final decision on which candidate or candidates are the most meritorious.

11. Panel members must declare any conflict of interest including prior knowledge of an applicant. It is for the appointing Department to decide, in accordance with its own rules of conduct, how to proceed where it appears that an actual or perceived conflict of interest may arise. A record must be kept of how any such conflicts were dealt with.

12. The chair of the panel has the overall responsibility for ensuring that the selection process is compliant with the Recruitment Principles. Before a competition may proceed to advertising, the chair must therefore approve the essential criteria, job description, panel membership, process to be followed, timetable, remuneration and other terms and the advertising strategy.

13. At the end of the process the chair must produce a record which should briefly describe the outcome, the assessment stages and on what evidence the assessment of merit was made, the order of merit and confirm that the selection process was conducted in accordance with the Recruitment Principles. If at any point the chair believes the Recruitment Principles may be breached, (s)he must pause the competition until this has been resolved.

Information about the role and the appointment process

14. Departments must provide all potential applicants with information about the nature and level of the role (including information about, or a link to, the Civil Service Code), the essential criteria against which they will be assessed, details of the

selection process and the total remuneration available (salary, bonus, allowances etc).

15. Departments must follow the published selection process for all candidates, except where they are making a reasonable adjustment for a disabled candidate or where a genuine difficulty arises.⁴ Similar opportunities must be given to all candidates to inform themselves about the role (for example, if some short-listed candidates have the opportunity to meet key people in the Department, all short-listed candidates must be given the same opportunity).

16. The media chosen to publicise job opportunities and the time allowed for advertising must be suitable for attracting a sufficiently strong and diverse field of applicants, taking account of the nature of the role and the relevant job market. Departments may choose to extend deadlines or accept late applications provided that they do so for all applicants and make any change to the deadline clear in any published material. But Departments are under no obligation to extend deadlines or accept late applications.

17. It must be made clear that the competition is being conducted in line with the *Recruitment Principles* and is being regulated by the Commission. All potential applicants must be made aware of the arrangements for making a complaint (see paragraphs 55 to 60). The Commission's logo/kitemark must be displayed on any advertisement or information pack.

18. A Department must not make an appointment under materially changed terms and conditions⁵ from those advertised. If a Department needs to consider paying more than 20% above the advertised salary, they must obtain the approval of the Commission before making such an offer so that the Commission can assess whether this materially changes the terms of the post, to the extent that, had it been advertised at the higher salary originally, a wider and more meritorious field of candidates might have applied.

Assessing evidence

19. Selection processes must be objective, impartial and applied consistently. While this often involves an interview, it does not have to do so.

20. Each candidate must be assessed against the same essential criteria. The evidence collected to assess candidates must be broadly equivalent in substance and depth, accepting that there may be some differences in the type of evidence available for internal and external candidates.

⁴ For example if a panel member becomes unwell, or a deadline needs to be extended to secure a stronger field of candidates or if the panel decides to undertake a fuller assessment of a strong field of candidates in order to establish the merit order.

⁵ Terms and conditions, in this context, include the nature of the role and its duties.

21. Where candidates are asked to meet individuals other than panel members during the competition, it must be made clear to them whether this is purely for briefing purposes or whether it is part of the assessment.
22. Candidates must be assessed on merit, and they should not be treated more or less advantageously because of their previous or current activities, affiliations, or the employment of their friends, partner or family members.
23. All appointees to the Civil Service must be able to comply with the Civil Service Code requirements of honesty, integrity, objectivity and impartiality. Where a candidate has previously engaged in political activity, the selection panel must satisfy itself that the candidate understands the requirement to operate objectively and impartially if appointed and must record how this has been done. It is for the panel to decide the most appropriate and proportionate way to achieve this, taking into account the nature and seniority of the post.
24. Panel members must ensure that they are aware of their obligations under the Data Protection Act 1998 in relation to personal information obtained during the assessment process.

Taking the decision

25. Taking all the evidence into account, the panel must establish which candidates are appointable and place them in an order of merit. It will be rare for a candidate to meet all of the essential criteria exceptionally well; the most meritorious candidate will be the one who best meets the essential criteria.
26. Where the competition is for a single, or small number of posts, each candidate who is judged appointable must be ranked in a merit order. The candidate recommended for appointment must be the one placed first in order of merit by the selection panel. If the most meritorious candidate turns the job down, the Department must then *either* offer the job, in merit order, to the other appointable candidates *or* close the competition without an appointment being made.
27. In a competition for a large number of posts (bulk recruitment), or in a rolling recruitment, the method used must ensure that no candidate is selected who did less well than another candidate who has not been selected; by the end of the competition all the roles must have been given to the most meritorious candidates.

Reserve lists

28. Where a competition identifies more appointable candidates than there are available vacancies a reserve list may be created for other similar roles in the Civil Service. This may be used for up to 12 months to fill the same role or other similar roles with the same essential criteria without further testing of merit.
29. For competitions chaired by a Commissioner (see paragraphs 40 to 45 below), the Commission's approval is required to make appointments using the reserve list.

APPRENTICES

30. Departments may appoint apprentices on merit through a fair and open competition.
31. Where apprentices are not appointed on merit on the basis of a fair and open competition their appointment will be an exception under Exception 1 (see Annex A).

THE INVOLVEMENT OF MINISTERS

32. Where the relevant Minister has an interest in an appointment, the chair of the panel must ensure that the Minister is consulted on and agrees the final job and person specification, the terms of advertisement and the composition of the selection panel, in particular to ensure that there is sufficient external challenge from outside the Civil Service.
33. The Minister may ask to be kept in touch with the progress of the competition throughout. Any views the Minister may have about the expertise, experience and skills of the candidates must be conveyed to the selection panel.
34. The Minister may meet each of the shortlisted candidates, to discuss his or her priorities and the candidates' approach to the role, and feed back to the panel his or her views on any issues (s)he wants the panel to test at interview. Meetings between the Minister and candidates must be attended by a representative of the Civil Service Commission. The Minister may not be a member of a selection panel and may not add or remove candidates from a competition.
35. The panel must assess the merits of the candidates using the best possible evidence and testing any issues raised by the Minister. The panel must recommend the best candidate for appointment. If the Minister is not satisfied with the recommendation, (s)he may ask the panel to reconsider, setting out the reasons. The panel may revise its order of merit; the reason for this must be recorded, and the panel must obtain the approval of the Board of the Commission before any appointment can be made.

Head of Department competitions⁶

36. The requirements of paragraph 32 to 34 (but not 35) apply equally to Head of Department appointments. In addition:

- Head of Department competitions must be chaired by the First Civil Service Commissioner (or his/her nominee).
- The Secretary of State must be involved at each stage and be able to raise any concerns (s)he has about the selection process, or about candidates, with the First Commissioner.
- The Prime Minister must be kept informed about progress and have the opportunity to feed in views.
- The panel's recommendation must go to the Prime Minister in a report from the First Commissioner.

37. The panel must assess the merits of the candidates using the best possible evidence and testing any issues raised by the Secretary of State or the Prime Minister. This should include assessing whether the candidates can work effectively with the Secretary of State and fulfil the role of Principal Accounting Officer.

38. Where the panel is uncertain about the merit order of the leading candidates, it may, before making its recommendation, consult the Prime Minister and the Head of the Civil Service⁷ on which of the candidates most closely matches the requirements of the role. With the agreement of the First Civil Service Commissioner, this may involve the Prime Minister and the Head of the Civil Service⁷ meeting the leading candidates.

39. The panel must recommend the best candidate to the Prime Minister. If the Prime Minister is not satisfied with the recommendation, (s)he may ask the panel to reconsider, setting out the reasons. The panel may revise its merit order; the reasons for this must be recorded, and the panel must obtain the approval of the Board of the Civil Service Commission before any appointment can be made.

⁶ In this section of the *Recruitment Principles*, the term 'Head of Department' refers *both* to the most senior civil servant in a Department of State for which there is a Cabinet Minister in charge *and* to the most senior civil servant in the Scottish or Welsh Governments.

The term 'Secretary of State' refers (in the UK Government) to the Cabinet Minister in charge of the Department or (in the Scottish or Welsh Governments) to the relevant First Minister or the Cabinet Secretary (Scotland) or Cabinet Minister (Wales) to whom the First Minister has delegated responsibility for this matter.

References to the Prime Minister should, in the context of appointments in the Scottish or Welsh Governments, be read as references to the relevant First Minister. In the context of a coalition, references to the Prime/First Minister should be read in the context of the particular coalition agreement and the roles of minority party leaders within the coalition.

⁷ Or the Cabinet Secretary, as appropriate.

COMPETITIONS CHAIRED BY CIVIL SERVICE COMMISSIONERS

40. Civil Service Commissioners must chair all competitions for posts at Permanent Secretary and SCS Pay Band 3 (Director General) level. This requirement applies both to open (external) competitions and to Civil Service-wide (internal) competitions.⁸

41. Commissioners will normally also chair competitions for open (external) competitions at SCS Pay Band 2 (Director) level. Departments must contact the Commission before beginning such a competition and the Commission will confirm whether it will be necessary for a Commissioner to chair the competition.

42. The Commission may also decide that a Commissioner must chair any other open (external) competition, taking into account, among other factors, the results of any compliance monitoring audit and the assessed risk rating for a particular Department or area of work.

43. The Commissioner is a substantive member of the panel and will play a full part in the panel's deliberations. As chair of the panel, (s)he will be responsible for approving the terms of the competition (paragraph 12) and producing the panel report (paragraph 13); (s)he will also have responsibility for ensuring that Ministers are fully involved in the competitions in which they have an interest, and that their views are relayed to, and taken account of by, the panel (paragraphs 32 to 39). As the representative of the Commission, (s)he will be able to advise the panel on how to devise a flexible process, designed to identify the best candidate for the role from a strong and diverse field.

44. The Commissioner's panel report authorising the appointment is required before any appointment can be made.

45. Allocation of competitions to individual Commissioners is at the discretion of the Commission. Competitions chaired by Commissioners will be scored using the Commission's published marking frame

<http://civilservicecommission.independent.gov.uk/wp-content/uploads/2014/03/MARKING-FRAME-March-2014-Civil-Service-Commission.pdf>

SPECIAL ADVISERS

46. Under the 2010 Act, Special Advisers may not exercise any power in relation to the management of any part of the Civil Service. They may therefore not be involved in the recruitment of civil servants.

⁸ Under the Senior Appointments Protocol.

EXCEPTIONS

47. Under section 12 of the 2010 Act, the Commission has the power to except a selection from the requirement to appoint on merit, on the basis of a fair and open competition. This must either be justified by the needs of the Civil Service or be necessary to enable the Civil Service to participate in a Government employment initiative.

48. The permitted exceptions are described at Annex A.

49. Departments must be able to justify why, in any particular appointment, it has not been possible to select someone on merit through a fair and open competition. They will be required to report on their use of exceptions in the annual compliance statement (see paragraph 53) and their use of exceptions may be subject to audit.

Exceptions requiring the Commission's approval

50. The Civil Service Commission's prior approval is required:

- for any appointment by exception at Senior Civil Service Pay Band 2 or above or on a salary above the SCS Pay Band 2 minimum;⁹ or
- *(in the case of an appointment to an Extended Ministerial Office under Exception 4)* for the appointment as a civil servant of any individual who has, within the past five years, worked for the Minister (or a party colleague) or the Minister's political party.

51. Where the Commission considers there is a risk the Recruitment Principles may be breached it may additionally require a Department to seek the Commission's prior approval for other appointments.

COMPLIANCE

52. Overall responsibility for complying with these Recruitment Principles, including the use of exceptions, rests with the Civil Service Head of each Department.

53. The Commission may require the Head of Department to produce an annual statement of compliance. It may also audit the Department's compliance. Departments must retain, for a minimum of two years, sufficient information on their recruitment to provide evidence that they have complied and must provide the Commission with any information it reasonably requires.

54. The Commission may require Departments to change their recruitment procedures and it may publish details of those departments who breach these Recruitment Principles.

⁹ £85,000 as at April 2014

COMPLAINTS

55. Any individual may complain to the Commission that the requirement for selection for appointment on merit on the basis of fair and open competition has not been met; or that any other aspect of the Recruitment Principles has not been complied with.

56. The Commission can only accept complaints about:

- open (external) competitions (all grades)
- Civil Service-wide (internal) competitions (SCS Pay Band 3 and above only).

57. It cannot accept complaints about Civil Service wide (internal) competitions to posts at or below SCS Pay Band 2 (Director).

58. Complaints must first be raised with the recruiting Department, which is responsible for having effective complaints handling procedures. If, after investigation by the Department, the complainant remains dissatisfied they may bring their complaint to the Commission.

59. Complaints should be lodged with the Commission within 12 months of the closing date for applications, but the Commission will consider complaints lodged out of time in exceptional circumstances. Where the Department has not completed its investigation within 6 months of receiving the complaint, the Commission may consider taking the complaint at that stage.

60. Recruiting Departments are responsible for making all applicants aware of their right to complain and referring them to the Commission's complaints procedures.

MORE INFORMATION

More information is available on the Commission's website:

civilservicecommission.independent.gov.uk

You can email us: **info@csc.gsi.gov.uk**

You can telephone us: 020 7271 0831

You can write to us: Civil Service Commission
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London
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ANNEX A – EXCEPTIONS

Exceptions, by definition, are exceptional. The law requires that selection for appointment to the Civil Service must be made on **merit** on the basis of **fair** and **open** competition. The Commission may only except¹⁰ appointments from this requirement where it believes this is justified by the needs of the Civil Service or is necessary to enable the Civil Service to participate in a government employment initiative.

Temporary appointments or secondments made on merit on the basis of fair and open competition are not exceptions.

The Civil Service Commission's prior approval is required for any appointment by exception:

- at Senior Civil Service Pay Band 2 or above or on a salary above the SCS Pay Band 2 minimum;¹¹ or
- *(in the case of an appointment to an Extended Ministerial Office under Exception 4)* for the appointment as a civil servant of any individual who has, within the past five years, worked for the Minister (or a party colleague) or the Minister's political party.

Except as set out above, Departments may apply (at the point at which an appointment is made) the numbered exceptions listed in this annex.

Exception 1 Temporary appointments¹²

Where either the urgency of the need or the short duration of the role make a full competition impracticable or disproportionate, Departments may appoint an individual for up to a maximum of two years, to provide managers with the flexibility to meet the short-term and specialist needs of the Civil Service. Any proposal to extend an appointment made under this exception beyond two years requires the prior approval of the Commission.

A long term role must not be filled using a series of temporary exceptions for the same individual (repeated exceptions) nor by a series of exceptions for different individuals (rolling exceptions). Lack of certainty about future funding, for example, is not in itself a reason to fill a role by exception rather than on merit on the basis of fair and open competition. Any proposal to appoint an individual on a temporary appointment within 12 months of an earlier Exception 1 appointment, requires the prior approval of the Commission.

¹⁰ "Exceptions" refers to exceptions to the requirement for appointment on merit on the basis of a fair and open competition. These are not the same as 'exemptions' under the Government's external recruitment freeze.

¹¹ £85,000 as at April 2014

¹² Including those apprentices who are not appointed on merit on the basis of a fair and open competition. See paragraph 30, "Departments may appoint apprentices on merit through a fair and open competition".

Exception 2 Support for government employment programmes

Departments may appoint, for up to a maximum of two years, individuals who are either eligible for support under government programmes to assist the unemployed or who are in a government scheme to promote the employment of disabled people. Departments may also offer sponsored internships for disabled people under this exception. Any proposal to extend an appointment made under this exception beyond two years requires the prior approval of the Civil Service Commission.

Exception 3 Secondments

Departments may make inward secondments from outside the Civil Service of up to two years. Any proposal for a longer secondment at the outset, or to extend the appointment beyond two years, or to appoint an individual on a second secondment within 12 months of an earlier secondment, requires the prior approval of the Commission.

Exception 4 Extended Ministerial Offices (EMOs)

This exception applies where:

- the Prime Minister¹³ has agreed that a Minister may establish an EMO; and
- individuals are to be appointed to that office as civil servants from outside the Civil Service either without a fair and open competition or where a Minister is involved personally in the selection of those individuals.

It is the only exception which may be used for appointment to EMOs. An individual may be appointed as a civil servant in an EMO for a single non-renewable term of up to five years, if he or she:

- is appointed to a specific role or post within the EMO, the purpose of which is to provide support to a Minister; and
- brings particular experience, expertise or knowledge that is not currently available within the Civil Service; and
- can fully meet the requirements in the Civil Service Code, including specifically the requirements to carry out their duties with political impartiality and objectivity; and
- is appointed under the Department's normal pay arrangements for civil servants and is managed by another civil servant.¹⁴

¹³ Or, as the case may be, the First Minister of Scotland or the First Minister of Wales. In the context of a coalition, references to the Prime/First Minister should be read in the context of the particular coalition agreement and the roles of minority party leaders within the coalition.

¹⁴ For clarification: this requirement is to ensure consistency with the requirement of the 2010 Act that special advisers may not be involved in the management of civil servants. All civil servants in the EMO will work to support the Minister.

Anyone appointed under this exception may not transfer to another Civil Service role or post outside that EMO without first going through an externally advertised competition and being appointed on merit through a fair and open process.

Before the appointment is made, the Accounting Officer must be satisfied that it meets the requirements of this exception. He or she must also, as part of the annual compliance statement to the Commission, confirm that the role and the individual are still needed and the individual continues to operate in line with the Civil Service Code requirements regarding impartiality and objectivity.

Exception 5 Former civil servants

Former civil servants¹⁵ who were previously appointed on merit through fair and open competition¹⁶ may be re-appointed (to a permanent or fixed term appointment) within a maximum of five years of leaving the Civil Service, provided that they meet the essential selection criteria for the new post and that the new post is at their previous substantive Pay Band (or lower).

Exception 6 Interchange with the Northern Ireland Civil Service

Appointments to the Northern Ireland Civil Service are regulated by the Northern Ireland Civil Service Commissioners. Northern Ireland civil servants who were originally appointed on merit through fair and open competition may freely transfer to posts in UK Government Departments.

Exception 7 Transfers of staff from other public bodies

Staff may join the Civil Service from other public bodies (e.g. non-Departmental public bodies, the staff in the Houses of Parliament etc.) where the organisation is currently accredited by the Commission.¹⁷

Exception 8 Transfers of organisations into the Civil Service – non-TUPE¹⁸

An organisation, including its staff, may transfer into the Civil Service to enable Departments to gain or retain the expertise of its staff under the Cabinet Office Statement of Practice.¹⁹

¹⁵ This includes former members of the Northern Ireland Civil Service.

¹⁶ Including those converted to permanency (by exception) at AO or AA level – see exception 10.

¹⁷ Accreditation is awarded by the Civil Service Commission to NDPBs and similar bodies whose recruitment policies comply with the Recruitment Principles. The Commission may audit the recruitment practices of accredited bodies and accreditation must be renewed every three years.

¹⁸ For transfers to which the Transfer of Undertakings (Protection of Employment) Regulations apply, see exception 9.

¹⁹ Cabinet Office Statement of Practice on Staff Transfers in the Public Sector 2000 (COSOP) at <http://www.civilservice.gov.uk/about/resources/employment-practice/codes-of-practice>

Exception 9 *Transfers of organisations into the Civil Service – TUPE*

Where the Transfer of Undertakings (Protection of Employment) Regulations 2006 ('TUPE') apply to the transfer of an organisation and its staff into the Civil Service, Departments should record these appointments under this exception.

Please note: TUPE contains an automatic right of transfer; there is no discretion for the Department or the Commission in cases where TUPE applies.

Exception 10 *Conversion to permanency: administrative & industrial grades*²⁰

Where Departments have made appointments under exception 1 or 2 at administrative and industrial grades, they may make those individuals permanent after 12 months of the original appointment. Decisions on permanency must be on the basis of a fair and merit-based process, where the individuals compete with permanent staff within that Department at the same and more junior grades. This replaces all processes previously agreed by the Commission prior to April 2014.

Exceptional approvals

The Commission may, in exceptional circumstances, except certain other appointments or classes of appointment from the requirement for selection on merit on the basis of fair and open competition, where it believes this is justified by the needs of the Civil Service.

Exceptions after the appointment has been made

The Commission may, in exceptional circumstances, approve an individual's appointment after it has been made, if the appointment would otherwise have been unlawful. Only the Commission has this power to approve such an appointment, irrespective of the grade level of the post. Any such approval would not rectify the Department's original breach of the Recruitment Principles for compliance or audit purposes.

²⁰ Posts at 'Level 1' of the 2013 Civil Service Competency Framework, equivalent to grades AA & AO.

EXCEPTIONS – QUICK SUMMARY OF CONDITIONS

The law requires appointment to be on merit, following fair and open competition. Exceptions are, by definition, exceptional.

Exception			Max duration	Prior approval from the Civil Service Commission required?	Renewable?
New No.	Old No.				
1	^{1, 3}	Temporary appointments	2 years	For posts at PB2, PB3 or Permanent Secretary OR where the salary exceeds the PB2 minimum	With Commission's approval
2	^{1, 8}	Schemes for unemployed and disabled people			
3	⁴	Secondments			
4	⁹	Extended Ministerial Offices	5 years	For posts at PB2, PB3 or Permanent Secretary OR where the salary exceeds the PB2 minimum OR (at any grade) where the individual has worked for the Minister or their political party in the previous five years	No
5	⁵	Former civil servants	Permanent	For posts at PB2, PB3 or Permanent Secretary OR where the salary exceeds the PB2 minimum	Not applicable
6	⁷	Northern Ireland civil servants			
7	⁷	Staff from other public bodies			
8	⁶	Organisations transferred in (non-TUPE)			
9	⁶	Organisations transferred in (TUPE)	Permanent	No	Not applicable
10	²	Conversion to permanency (AO & AA after temporary appointment using exception 1 or 2)			